



ICT Services for SMEs

As a best practice to ensure that you are receiving the level of support you need, we find that there are two general package configurations that meet the needs of most companies. KCS will customize the managed service package to meet the exact needs of your company.

A KCS Managed Services plan is a scalable, full-service, flat rate IT plan that proactively manages your business' evolving needs. With an KCS Managed Services plan all of your IT needs are covered. We handle everything – installations, upgrades, troubleshooting, maintenance, monitoring, renewals, and more. It is complete peace of mind for a fixed cost.

KCS “Complete” Package:

- Managed Customer Resource Management (CRM)
- Managed Content Management System (CMS) for internal documents
- Database backups for specialized applications
- Proxy server with switching of multiple internet connections
- Vendor Management
- Professional Services
- Unlimited Help Desk Services
- On-Site Services Included
- Guaranteed Response Times
- All Services from the essentials package
 - Server Management
 - Workstation Management
 - Backup System Management
 - Network Management
 - Software Management
 - Basic Help Desk Services
 - Email domain management
 - Website Management
 - Priority Scheduling
 - Computer Security Risk Management for
 - Virus Attacks
 - Cracker attacks
 - Malware
 - Internal threats

KCS “Essentials” Package:

- Server Management
- Workstation Management
- Backup System Management
- Network Management
- Software Management
- Basic Help Desk Services
- Email domain management
- Website Management
- Priority Scheduling
- Computer Security Risk Management for
 - Virus Attacks
 - Cracker attacks
 - Malware
 - Internal threats

A KCS Managed Services plan is designed to make the entire management of your IT hassle free at a fixed cost. Please contact us today for a free in-depth technology assessment and proposal to get started.

Email : kcs@atrc.net.pk

Skype : khawar.nehal

C-55 Block A KDA Officers, Karachi 75260, Pakistan